



MANAGING OR CANCELLING YOUR RECURRING GIFT

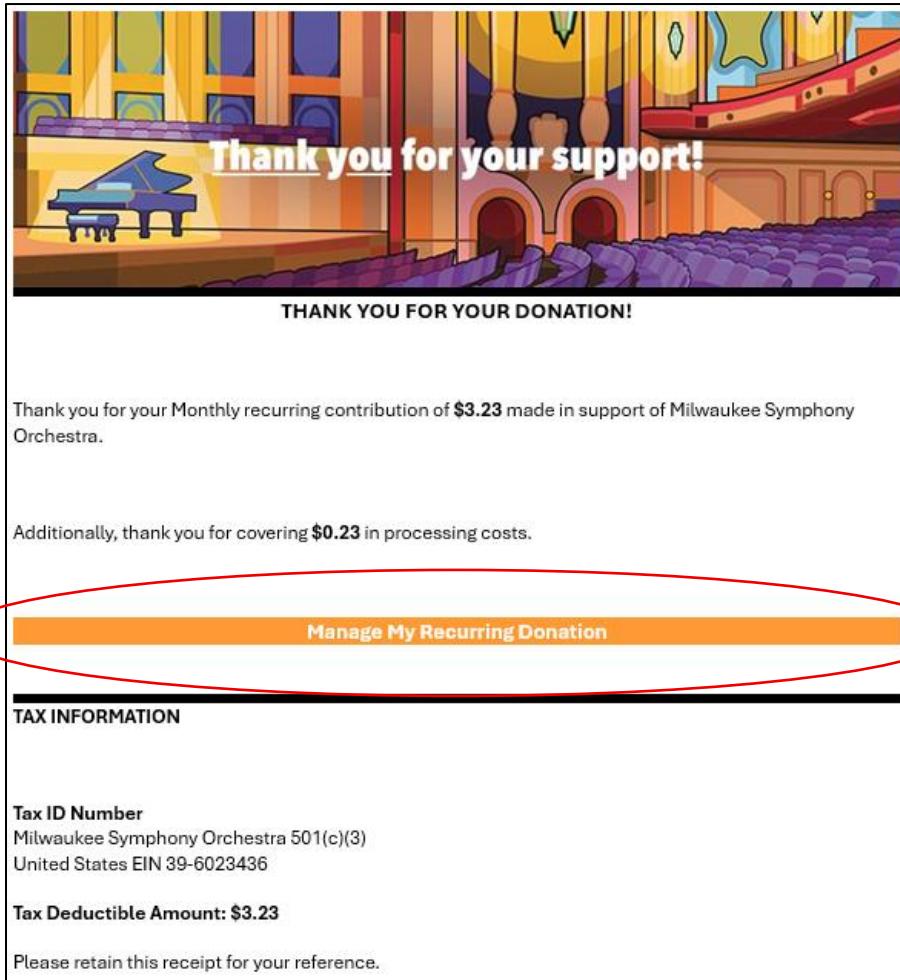
Thank you for making a recurring gift to the Milwaukee Symphony Orchestra! To manage your online giving, please follow these simple steps.

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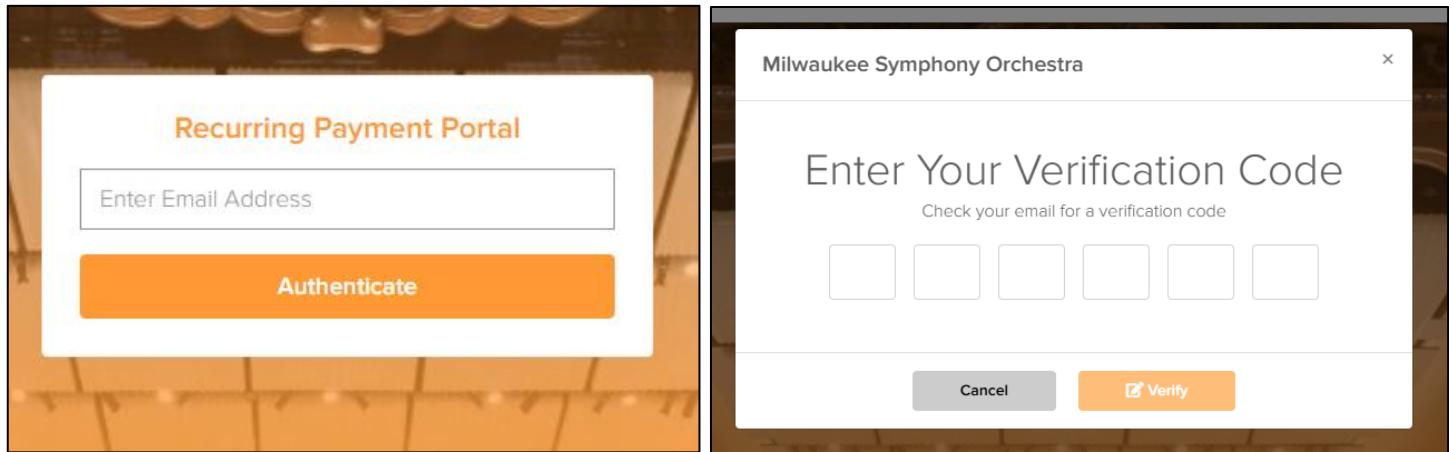
1. LOGGING IN

A. With each recurring gift, you should receive an email receipt that looks similar to the below. Click “**Manage My Recurring Donation**” to get started. Or, visit the following link (both will bring you to the same portal):

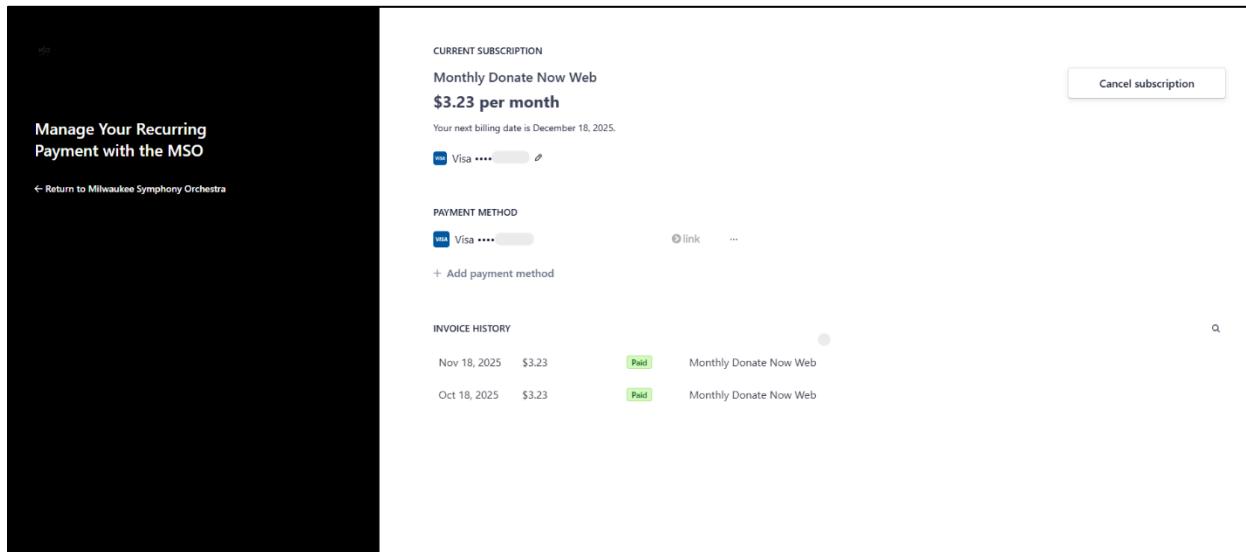
<https://donate2.app/portal/milwsymphorch>



B. The webpage will prompt you to enter the email address associated with your account. Once entered, the system will email you a verification code that may be used to log in to the account.

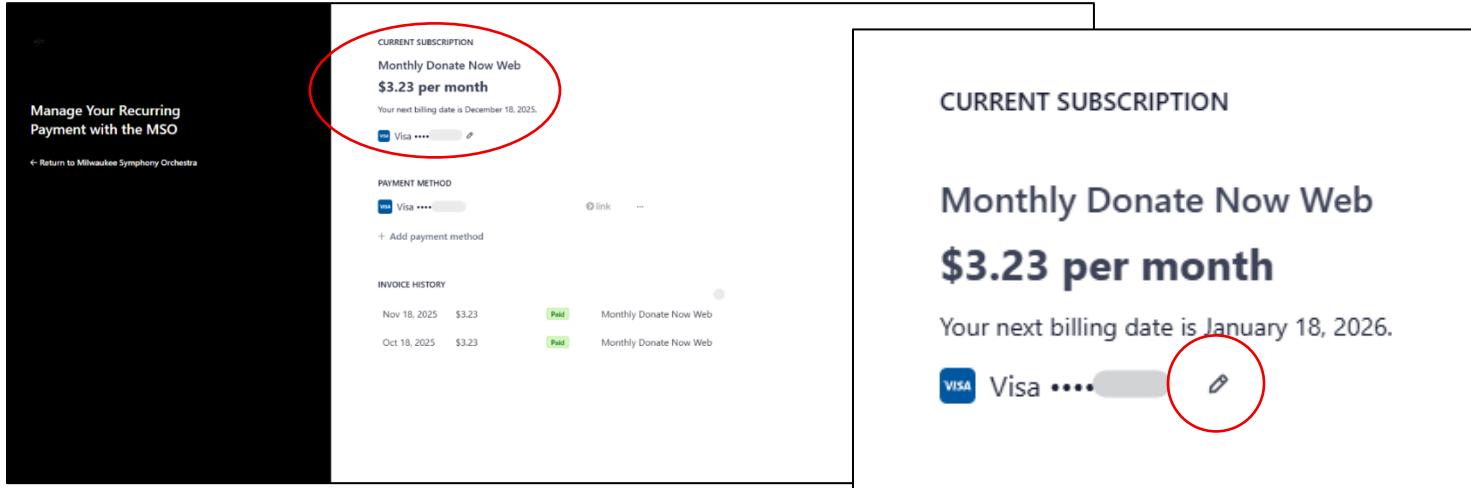


C. Once you click “**Verify**,” you should see a home screen that looks similar to the below, where you may manage your payment methods, records, and recurring donations.



2. MANAGING PAYMENT INFORMATION

A. To change the payment method attached to your gift, click the **pencil icon** to the right of the credit card information.



Manage Your Recurring Payment with the MSO

Return to Milwaukee Symphony Orchestra

CURRENT SUBSCRIPTION

Monthly Donate Now Web
\$3.23 per month

Your next billing date is December 18, 2025.

PAYMENT METHOD

Visa 

+ Add payment method

INVOICE HISTORY

Date	Amount	Status	Description
Nov 18, 2025	\$3.23	Paid	Monthly Donate Now Web
Oct 18, 2025	\$3.23	Paid	Monthly Donate Now Web

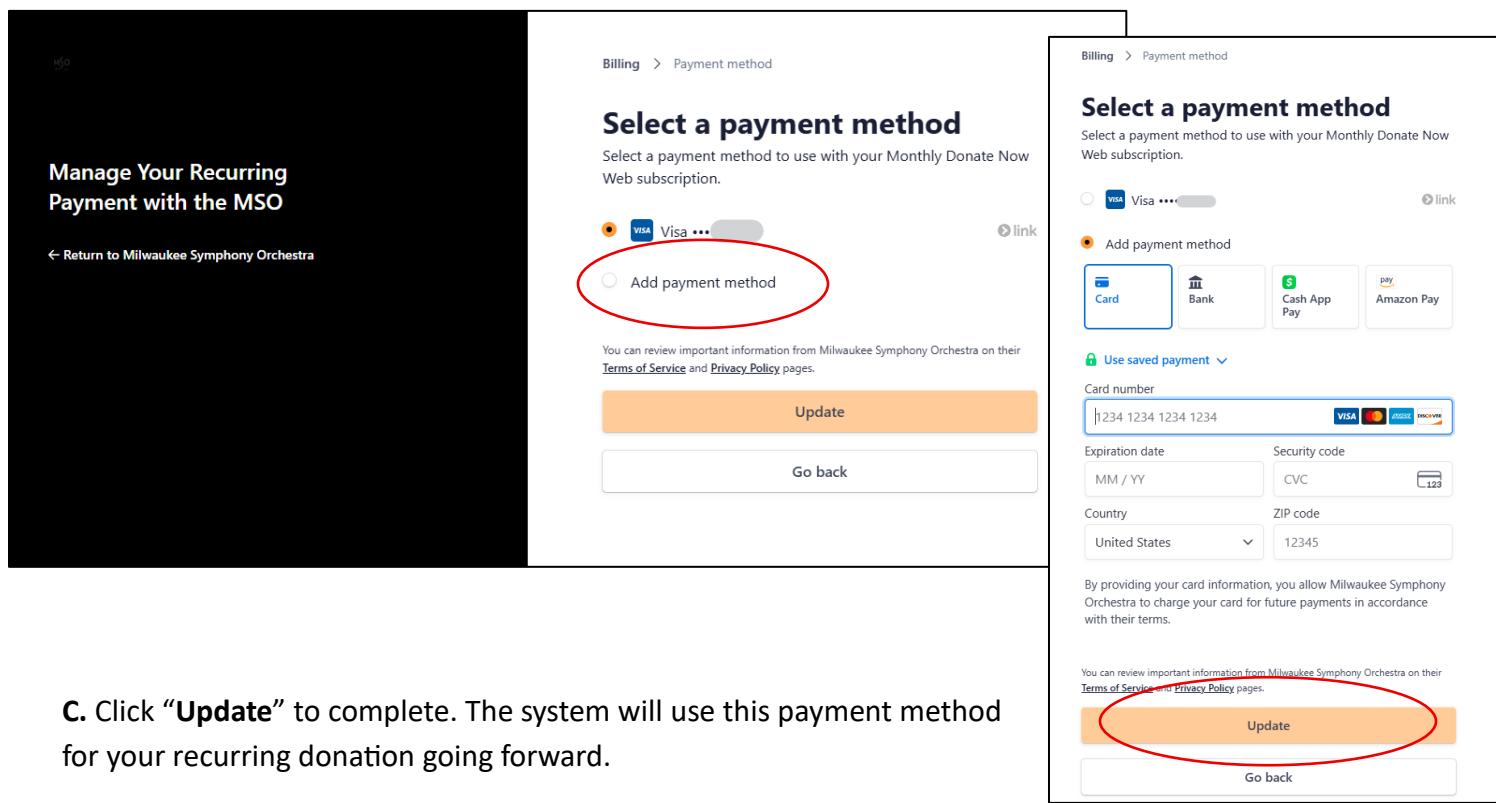
CURRENT SUBSCRIPTION

Monthly Donate Now Web
\$3.23 per month

Your next billing date is January 18, 2026.

Visa 

B. To add a new card, select “**Add payment method**” and fill out the form that appears. **Please note that if you must update your current card, you'll need to add it as a new card.**



Manage Your Recurring Payment with the MSO

Return to Milwaukee Symphony Orchestra

Billing > Payment method

Select a payment method

Select a payment method to use with your Monthly Donate Now Web subscription.

Visa 

Add payment method

You can review important information from Milwaukee Symphony Orchestra on their [Terms of Service](#) and [Privacy Policy](#) pages.

Update

Go back

Select a payment method

Select a payment method to use with your Monthly Donate Now Web subscription.

Visa 

Add payment method

 Card  Bank  Cash App Pay  Amazon Pay

 Use saved payment 

Card number 

Expiration date Security code 

Country ZIP code

By providing your card information, you allow Milwaukee Symphony Orchestra to charge your card for future payments in accordance with their terms.

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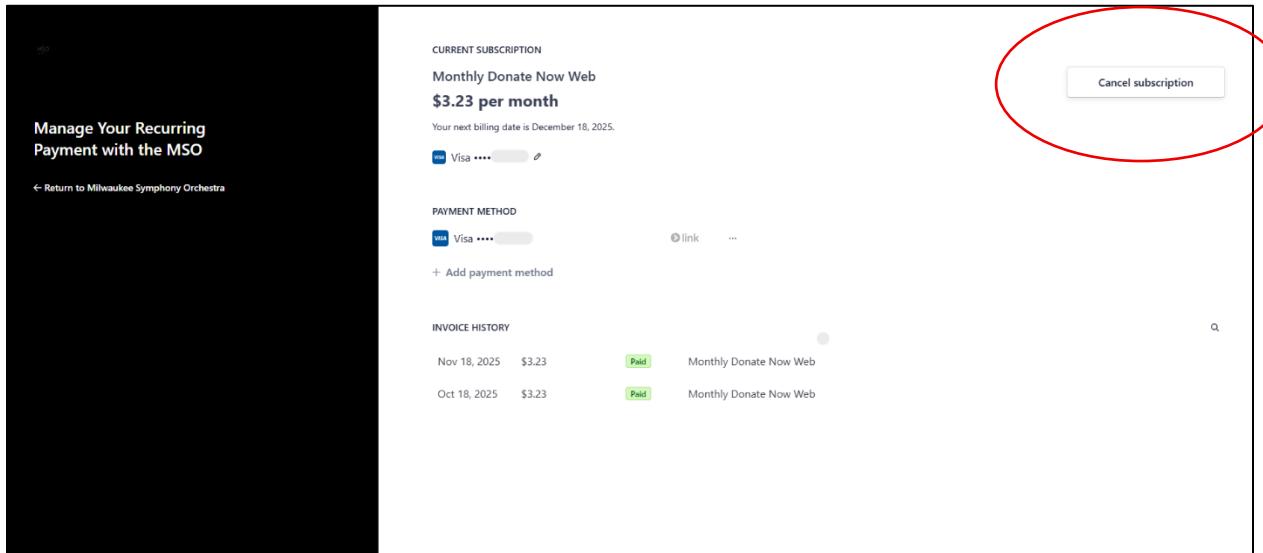
Update

Go back

C. Click “**Update**” to complete. The system will use this payment method for your recurring donation going forward.

3. CANCELLING YOUR RECURRING GIFT

A. To cancel your recurring gift, click “**Cancel subscription**” while on the home page.



B. Confirm the cancellation on the following screen. Your recurring donation should now be cancelled!

